

FIG. 1

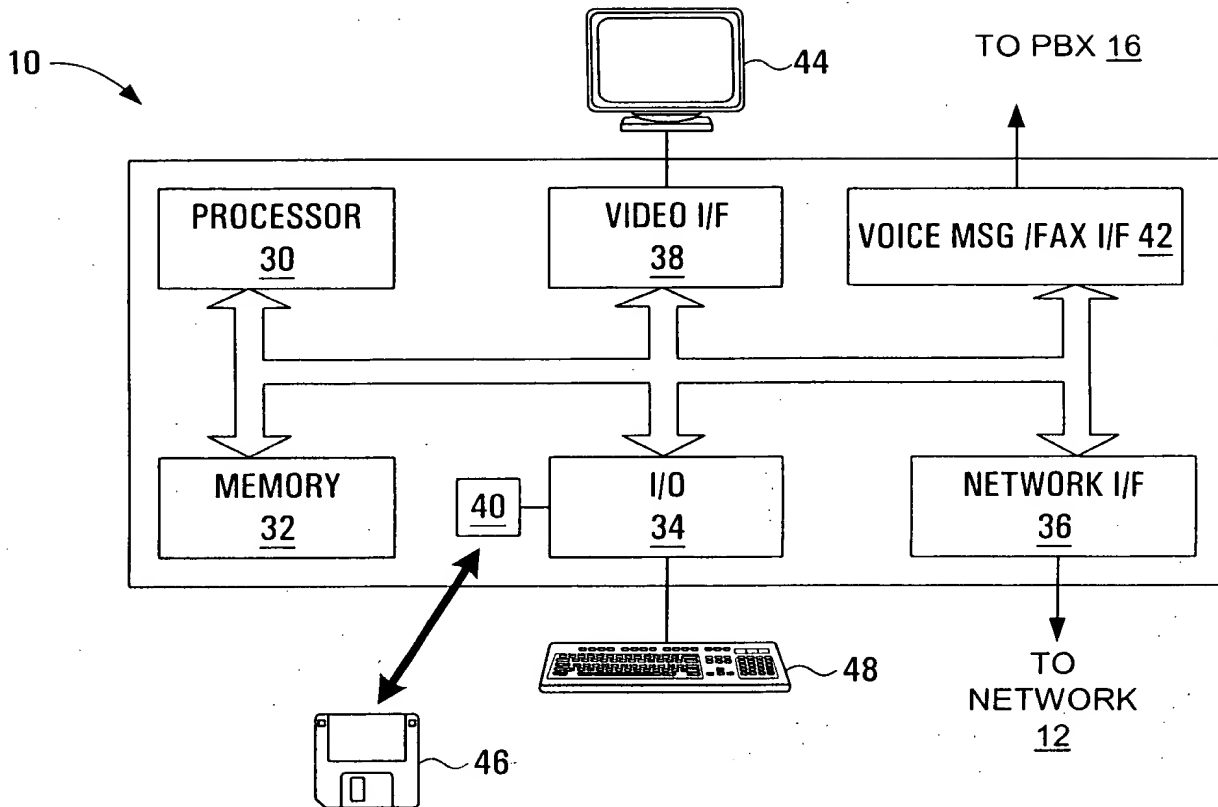


FIG. 2

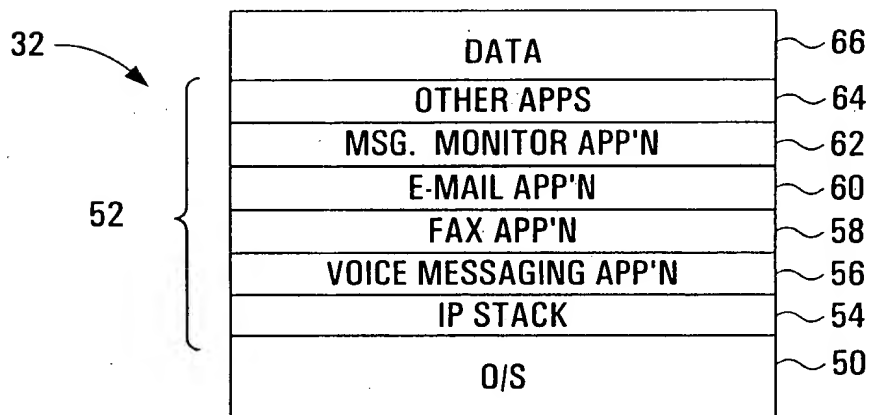


FIG. 3

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ORIGINATOR	COMMUNICATION TYPE	DATE/TIME	DURATION
<u>johnsmith@Nortel.com</u>	E	01/01/00 12:00	
416-555-1234	U	01/02/00 12:05	
416-555-1234	U	01/02/00 13:15	
416-555-1234	VM	01/02/00 13:40	30s
<u>john@nortel.com</u>	E	01/02/00 14:00	
416-555-1111	A	01/02/00 16:00	5m
416-555-1112	F	01/02/00 16:05	
416-555-1111	OC	01/02/00 17:00	10m

U = unanswered call  
VM = voice mail message  
F = fax  
A = answered call  
OE = outgoing e-mail  
OC = outgoing call  
E = (incoming) e-mail

FIG. 4

